

# NEWSLETTER



AMAZING ANGELS CARE LTD



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[www.amazing-angels.co.uk](http://www.amazing-angels.co.uk)

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# WELCOME TO OUR FIRST NEWSLETTER EDITION!



We are thrilled to announce the launch of our first edition newsletter here at Amazing Angels Care LTD! Our newsletter is a platform to share our latest news and updates, as well as valuable insights and resources related to healthcare and support.

As a provider of quality care, we are committed to keeping our service users, their families, and our staff informed about the latest developments in the healthcare industry. Our newsletter is one way for us to achieve this goal and stay connected with our community.

Through our newsletter, we hope to provide informative and engaging content that addresses a range of topics, including healthcare policies, staff training, and development, service user stories, and more. We also welcome your feedback and suggestions for future topics.

At Amazing Angels Care LTD, we strive to provide compassionate, individualized care that meets the unique needs and preferences of each service user. We believe in building positive relationships with our service users, their families, and our staff, and we are committed to delivering the highest quality of care possible.

Thank you for your continued support and for joining us on this exciting journey. We look forward to sharing our news and insights with you in each edition of our newsletter. See you next time in our summer edition!

Best regards,

The Amazing Angels Care LTD Team

# OUR COMMITMENT TO CARE

BY NELIET SELLARS (REGISTERED MANAGER)



As a health and social care provider, it is essential to ensure that our service users feel safe and reassured in the care that we provide. Here are some tips on how to reassure our service users:

**Communication:** Communication is key to building trust with our service users. We ensure effective communication, listen to your concerns, and address any issues promptly.

**Empathy:** We are dedicated to showing empathy towards our clients and trying to understand their perspectives. This can help them feel heard and understood.

**Respect:** Our goal is to treat clients with respect and dignity, and ensure that they are involved in the decision-making process regarding their care.

**Quality of Care:** We aim to provide high-quality care and ensure that our service users' needs are met, regularly review their care plan, and make any necessary adjustments.

**Training:** Our staff members are adequately trained and understand their roles and responsibilities. They are regular training to keep staff updated with the latest practices and regulations.

**Feedback:** We encourage feedback from service users and their families. This can help identify areas for improvement and ensure that our service users are satisfied with the care they receive.

By implementing these tips, we can reassure our service users that we are committed to providing high-quality care and ensuring their safety and wellbeing

## OUR SOCIAL RESPONSIBILITY: INTRODUCING CHARITY HOURS!



At Amazing Angels Care LTD, we believe that we have a responsibility to give back to the communities we serve. That's why we're proud to introduce our new social responsibility initiative: charity hours.

As part of this initiative, our team will be dedicating a set number of hours each month to providing care and support to individuals and families in need, free of charge. This could include providing personal care, companionship, or other services to those who may not otherwise have access to them.

We believe that everyone deserves access to high-quality care, regardless of their financial situation. By offering our services free of charge to those in need, we hope to make a meaningful difference in the lives of those we serve and to promote the health and well-being of our communities.

Our charity hours initiative is just one way that we're working to give back to the communities we serve. We're also committed to supporting local charities and community organizations through donations, volunteering, and other initiatives.

At Amazing Angels Care LTD, we're proud to be more than just a health social care provider. We're a community partner, dedicated to making a positive impact in the lives of those we serve. We're committed to providing high-quality care and support, and to promoting the health and wellbeing of our communities in every way we can.



## PRIVACY POLICY

At Amazing Angels Care, your privacy is incredibly important to us. We want you to feel safe and secure when using our services, so we have crafted this privacy policy to explain how we collect, use, and protect your personal information.

When you use our services, we may collect certain information such as your name, contact details, and any other information you willingly provide. Rest assured that we only use this information to provide you with the best care and support possible. Whether it's scheduling appointments, addressing your needs, or ensuring the quality of our services, your information is treated with utmost care.

We take the security of your personal information seriously. We have implemented appropriate measures to protect it from unauthorized access, disclosure, alteration, or destruction. Our staff is trained to handle your information with the utmost confidentiality, and we continuously review and update our security practices to maintain your data's safety.

We may update our privacy policy to reflect changes in our practices or legal requirements. We encourage you to periodically review this policy to stay informed about how we protect your privacy.

If you have any questions, concerns, or requests regarding your privacy or this privacy policy, please feel free to contact us. Your trust is invaluable to us, and we are committed to ensuring the privacy and security of your information. Thank you for choosing Amazing Angels Care.



**THIS CHALLENGING WORD SEARCH PUZZLE WILL TRULY TEST YOUR SKILLS IN FINDING HEALTH AND SOCIAL SUPPORT-RELATED WORDS. ENJOY THE CHALLENGE!**



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